

WASFAA Fall 2022 Conference

Come Fly with us

Session descriptions

Wednesday November 2nd

<u>Session Name</u>	<u>Description</u>	<u>Presenter</u>
Wisconsin Tuition Promise Program 2-3	Launching Fall 2023, the Wisconsin Tuition Promise is a new initiative to ensure underserved Wisconsin students can attend any UW System university (excluding Madison), without paying tuition or most fees. The program aims to increase the number of state residents who graduate with a bachelor's degree – especially first-generation students and those from low-to-moderate income households thereby improving lives and helping to meet the state's workforce needs.	Mandy Slowinski, UW-Stevens Point
Worries about Financial Aid	Do you have worries about our profession, come discuss them with us	Conference staff and directors
Gen Z: Its a VIBE 2-3	Delivering a positive student experience relies on understanding their service expectations. This session will focus on distancing yourself from previously held expectations and exercising empathy in your student services role. The presenter will discuss strategies for increasing the engagement with the students you serve.	Jill Gosse, Sallie Mae
Study Abroad practices for FINAID 2-3	What do you prepare for?	Heidi Johnson
Inclusive & Accessible FinAid Communications 3:15-4:15	Lets be better with our communication	Karla Weber
FAFSA Simplification - A Follow Up 3:15-4:15	Where are we with FAFSA simplification? What has the ED said about the upcoming changes to the FAFSA and progress toward implementation? This session will follow up on the general session from the Spring 2022 to provide the most current information about the changeover to the "simplified" FAFSA and other changes mandated by the FAFSA Simplification Act.	Robert Bode
Resolving C codes and comment codes 3:15-04:15	This presentation will focus on the process and documentation required to resolve C codes and comment codes.	Katy Weisenburger

		and Maggie Zabinski
Professional Judgement-best practices 3:15-4:15	This will be a discussion of the best practices used during professional judgement. Come share what you do	Conference staff

Thursday November 3rd

<u>Session Name</u>	<u>Description</u>	<u>Presenter</u>
Follow up with Running Horse Livingston 10:15-11:15	If you enjoyed the keynote, continue the conversation with me.	Running Horse Livingston
TEACH Grant Discussion 10:15-11:15	Discuss the process of setting up the TEACH Grant, and the different experiences had with the TEACH Grant.	Elizabeth Bloedow and Alison Casady
Professional Judgement with the Feds (part 1 of 2)	This is a recorded session presented from your friendly Fed	Federal Recording
Unofficial withdrawals-panel discussions 10:15-11:15	This will be a panel discussion of how various schools handle unofficial withdrawals	Robert Bode
Business Solution: Streamlining Your Private Loan Process with ELM 11:30- noon	Want to find out how ELM can make this year your best one yet? Learn why over 80% of all private loans are processed through ELMOne and what you may be missing!	Raina Chezem
Alternative Student Loan Myths and Misconceptions 11:30-non	This session will include information regarding alternative student loans that financial aid administrators will find useful in counseling students who are considering borrowing. Topics include dispelling some common misconceptions, assisting students by providing a compliant list of lender options, and using free available technology to simplify the application process.	Andy Weaver
How To Help Your Students Make Smart Money Moves 11:30-noon	Learning about money can be tough for students. There's so much information out there, but a lot of it is dry, complicated, and full of jargon. Find out how you can meet students where they're at and keep their attention with Sallie Mae's free tools. Get the scoop on YourMoney Pro and our Money Personality Quiz and the popular HACKED video series.	Jill Gosse, , Sallie Mae
Customer Service 11:30- noon	Customer Service is the act of providing support to both prospective and existing customers-aka our students. In this session we will discuss why customer service is important, the different types of customers,	Deb Gossman

	strategies for dealing with customers, and tips and techniques. We will also talk about your real-life situations and how you handled them. Come prepared to learn and share your experiences.	
Reducing borrower confusion during the ever-changing student loan landscape 11:30-noon	This session will provide a high-level summary of the ever-changing student loan landscape and a Citizens update. Financial aid administrators will gain a better understanding of the Federal servicer changes, repayment pause, loan forgiveness and guidance on how to prevent student loan scams.	Christina Rose
Professional Judgement with the Feds (part 2 of 2) 2-3	This is a recorded session presented from your friendly Fed	Federal Recording
Tips and Tricks of Microsoft Excel 2-3	Improve how you move in a spreadsheet	Susan Johnson
Benefits of Engagement 2-3	What benefits can you gain from being involved with WASFAA. Gain incites from experts and explore opportunities	Conference staff, Heidi Johnson, Ka Lia Smith, and Jaimie Borisch
FAFSA completion in the state 2-3	What does Wisconsin look like	Anne Oyamada and Cheryl Rapp

Friday November 4th

<u>Session Name</u>	<u>Description</u>	<u>Presenter</u>
Diversity, Equity and Inclusion action among small teams 10-11	Diversity, Equity and Inclusion	Pade Thao and Katy Weisenburger,
Aspiring to the director role 10-11	What to expect when aspiring to the director role	Your Professional Development Committee and assembled panel
What is wrong with my Query 10-11	Tips and information on how to run a query and what to do when there are problems getting the results you desire	Susan Johnson
planning/brainstorming for spring conference 10-11	Come give your ideas	Fall 2022 Conference planning committee